

Your safety, security and wellbeing are our priority. Due to the ongoing worldwide COVID-19 situation, we've implemented the following measures:



All our chauffeurs are fully vaccinated against COVID-19. Upon request, we can provide the COVID-certificate of the chauffeur ahead of service. In addition we can arrange PCR-testing upon request, for both chauffeur and passengers. We can provide Rapid Antigen Lateral Flow tests for self-testing on-board of our vehicles if requested at the time of the booking confirmation.



We frequently monitor the health status of our chauffeurs. All our employees are instructed to stay home when showing signs of illness. All chauffeurs wash and disinfect their hands multiple times per day.



All vehicles get a complete hospital grade disinfection / deep cleaning treatment once a day. This process is conducted under special supervision including a written record (and documented in writing).



All common areas and high-touch areas like arm rests, door handles, cup holders, buttons, seatback screens and seat belts are wiped down and disinfected after every trip and every customer contact by the chauffeur.



We provide complimentary hand sanitizer (hospital grade gel in sealed bottles) on-board our vehicles. We still provide further complimentary amenities like mineral water in sealed and cleaned bottles. Due to the extraordinary situation, we provide newspapers and magazines only upon request prior to the booking.



We regret that we can't shake the hands of our passengers, partners and customers at the moment. We follow with this measure the current governmental recommendations. As a sign of respect, the chauffeur will nod his head / bow his head slightly instead of a handshake.



If requested, the chauffeur can provide the service wearing a FFP2/FFP3 face mask or a surgical face mask. This request can be placed ahead of the booking, or directly with the chauffeur. The passengers are not obliged to wear a face mask on-board our vehicles, but they can certainly do so if they wish.

All other services, including the personal baggage claim pick-up, luggage assistance as well as the accompaniment through check-in process are still in place.



We are gladly looking forward to assisting our passengers during these challenging times. In case of any questions do not hesitate to keep in touch with us. Stay healthy and take care!